

Practice News - August / September 2005

We are now well into our new recall system in the practice. Rather than pre-appoint for your cleaning in 6 months, we have you place your address on a recall letter, which is then sent to your home the month before you are due for your cleaning. Call the office and you will have an appointment made within 6 weeks, or sooner if desired.

We are still working out the bugs from this system but the benefits are already being seen. Our hygiene schedule does not fill up months in advance and patients can be seen quicker. Also, we are not asking our patients to commit or know their schedule 6 months in advance. No recall system is perfect, however. We do not want anyone to slip through the cracks. If you feel you are due for a cleaning and have not received your notice or have received your notice and forgotten to call, please let us know and we will get you in as soon as you would like to schedule. If you would still like to pre-appoint 6 months in advance we can accommodate that as well.

Muncie Black Expo—2005

Dr. Jeff and Patty Deaver spent August 6th screening patients and handing out practice information at the Muncie Black Expo Health and Employment Fair. This was a wonderful way to answer questions and screen patients for potential dental problems. The Fair also included booths for blood pressure screenings, blood glucose screenings, and cholesterol information, to name but a few. The visibility and exposure our practice received at the event was tremendous and we were very proud to be a part of the festivities.

Health History

We are also updating our patient records. It is very important that we have current medical information in your file. If you have taken the information to update at home please return in the pre-stamped envelope. Another option is to update the record at your office visit. This should take approximately 20 minutes. The information will help us treat you safely and efficiently.

As always, any feedback, whether positive or negative, is welcome. You can contact any of us via e-mail. Thanks for viewing the website.

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